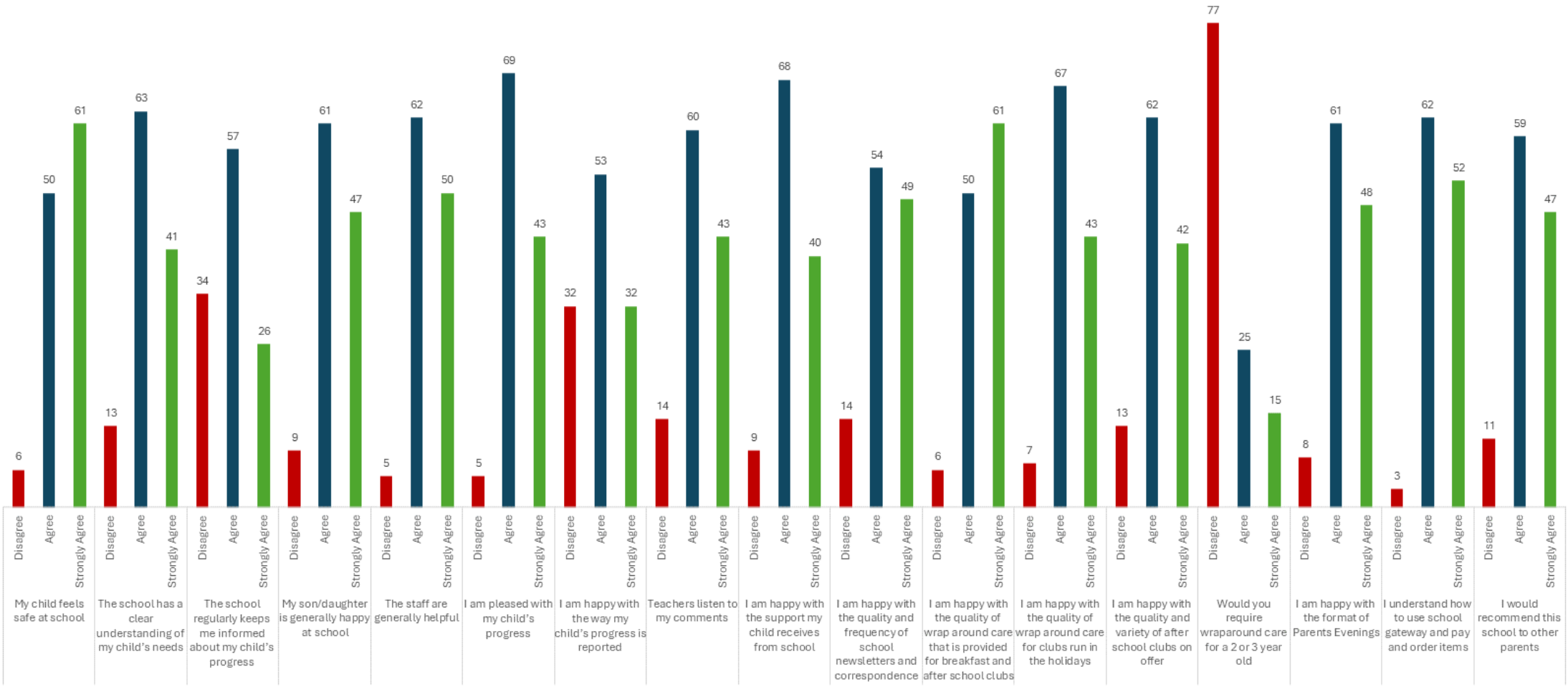Parental Satisfaction Questionnaire